Car Survey 2021

The Car Survey was open from 25 June to 23 July. One member of each membership household was sent the link to the survey.

99 members out of a total of 240 memberships responded to the survey. Two of the 99 managed to submit the form without putting their names on it.

51 members filled in the Suggestions part of the form. If members didn't have suggestions they wished to submit, there was no necessity to fill in that part of the survey. Therefore we only received suggestions which people wanted to put forward, and which we should listen to.

Unfortunately some of the respondents answered the Suggestions section with words like "yes" and "no". It is confusing. Does "yes" mean:

- They would like to see some improvement in that area?
- They are satisfied with what the club is doing?
- This area of activity is important to them?

It shows we need to be very careful about wording in future surveys.

While the 98 respondents supplied valuable information about their cars, it was insufficient to get the full picture about what the club should be catering for. In the tables below I have shown two sets of figures – the ones provided by the respondents, and an estimate of what is really sitting in members' sheds by having a look at other sources of information such as:

- New membership applications
- Spare parts sales
- Registrations for recent events
- Victorian club permit applications
- Conversations on Aussie Frogs, where some CCOCA members are readily recognisable behind their pseudonyms
- Facebook
- The last survey, taking into account members who have left the club, and known changes to the fleets of current members who were included on that survey

This has bulked up the numbers considerably. The figures will not be completely accurate, but they are good enough to get the overall picture. In any case, numbers will change as members join or leave the club, buy or sell cars, etc. Even after adding in the extra data, I am aware of a few more cars which are not included, but I don't think that will make a significant difference to any plans we make arising from the survey.

Some members have interests in other marques, and we are prepared to help them with club permits. However, as a club with its focus on classic Citroens, the 14 cars submitted which are not Citroens are not included in the analysis. 4 Amilcars were included in responses, and I have included them because they are French RWD cars, and not totally out of character with RWD Citroens.

Quite a few of the respondents have shown that they are loyal to the Citroen brand, and have included their C-series Citroens, the first of which (the C3) was introduced in 1998. While they are not yet of an age where they are regarded with a lot of nostalgia, we should not ignore the fact that members value their modern Citroens.

| Series | Survey numbers | Estimated total | | | | |
|---------------------|----------------|-----------------|--|--|--|--|
| Rear Wheel Drive | 7 | 22 | | | | |
| Amilcar | 4 | 4 | | | | |
| Traction Avant | 66 | 173 | | | | |
| 2CV and derivatives | 49 | 101 | | | | |
| D-series | 28 | 70 | | | | |
| GS | 4 | 9 | | | | |
| SM | 4 | 6 | | | | |
| CX | 3 | 9 | | | | |
| AX / BX | 2 | 3 | | | | |
| Visa | | 3 | | | | |
| XM | | 4 | | | | |
| Xsara / Xantia | 2 | 5 | | | | |
| Berlingo | 1 | 1 | | | | |
| C-series | 24 | 42 | | | | |
| Total | 192 | 452 | | | | |

For the more popular models the estimates are 2 - 3 times what the survey said, and that is roughly in line with the survey response rate, so I think we have a reasonable handle on numbers.

Status of cars

| On road (registered or club permit) | 286 |
|-------------------------------------|-----|
| Repairing or restoring | 58 |
| In storage | 18 |
| Not clear | 90 |
| Total | 452 |

Where are the cars located?

| | RWD | Amilcar | Traction Avant | 2CV | D | GS | SM | X | Visa | AX & BX | WX | Xsara & Xantia | Berlingo | C2 – C6 | Total |
|-------|-----|---------|-------------------|-----|----|----|----|---|------|---------|----|-------------------|----------|---------|-------|
| ACT | | | 1 | 1 | 2 | | | | | | | | | | 4 |
| NSW | 4 | | 36 | 7 | 8 | | | 1 | | | 1 | | 1 | 10 | 68 |
| NT | | | 4 | 1 | 1 | | | | | | | | | | 6 |
| NZ | | | 4 | 1 | | | | | | | | | | | 5 |
| QLD | 3 | | 25 | 5 | 9 | | 3 | 1 | | | | 1 | | 5 | 52 |
| SA | 2 | | 8 | 8 | 1 | 1 | | | | 1 | | 1 | | 1 | 23 |
| TAS | 4 | | 9 | 2 | 11 | | | | | | 1 | 1 | | 5 | 33 |
| UK | | | | 3 | | | | | | | | | | 1 | 4 |
| USA | | | 1 | 1 | | | | | | | | | | | 2 |
| VICM | 6 | 3 | 34 | 58 | 18 | 6 | 2 | 3 | 3 | 2 | 2 | 1 | | 17 | 155 |
| VICR | 1 | 1 | 38 | 13 | 17 | 2 | 1 | 3 | | | | | | | 76 |
| WA | 2 | | 11 | 1 | 3 | | | | | | | 1 | | 2 | 20 |
| ??? | | | 2 | | | | | 1 | | | | | | 1 | 4 |
| Total | 22 | 4 | 173 | 101 | 70 | 9 | 6 | 9 | 3 | 3 | 4 | 5 | 1 | 42 | 452 |

Note:

- VICM = Victoria metro
- VICR = Victoria regional (with a fairly arbitrary dividing line between them)
- Where models are grouped together, it is more about the year of first release than for any other reason.

Observations:

- Unsurprisingly, the biggest group is Traction Avant, followed by 2CV and D.
- A large proportion of the 2CVs are in metropolitan Melbourne.
- There are about the same number of Tractions and Ds in regional Victoria as there are in metropolitan Melbourne. (The population of regional Victoria is 1/3 that of Melbourne).
- Tasmanian members have strong representation in our numbers, relative to the state's population.
- The number of cars in other states than Victoria is not insignificant. In fact 50% of the cars come from the 40% of the memberships in other states.
- The bulk of the cars are in three model groupings Traction Avant, 2CV and D (76%).
- The number of rear wheel drive Citroens (and Amilcars) is not insignificant.
- There are only small numbers of cars after the D-series, and there are quite a few models. We are probably going to struggle to get a base of expertise and knowledge to help some of these members, if they are looking for assistance.

Suggestions

After reading through all the suggestions that members submitted, it became clear that a good way to deal with them was by separating them by model type. Some members have cars in multiple model groupings, but grouping responses this way does help identify some differences of opinion between owners of different models. Here is a summary of some of the suggestions. Unless it is clear that a comment applies to a particular model, members' responses are included with the largest grouping to which they are a member. The number of responses from each group is indicated in brackets:

1. Access to a network of members with similar interests?(subject to privacy conditions)

Traction Avant group (23)

Almost all respondents said this is important. Comments ranged from "excellent" to "maintain the status quo" to "it would be helpful," "would like to make contact," and "especially important for those of us outside of capital cities, as there is often little experience with the older cars."

More concrete suggestions included:

- Establish Queensland chapter
- Could do this via Web forums
- Similar cars? (I take this to mean networking with others with similar cars, rather than clubwide)

There is a balance to be struck between openness and privacy

- It would be great to have access to members and know what cars they have. To know whether they are willing to provide advice and whether they feel they have any specific relevant experience in relation to maintaining or restoring the cars. Maybe have a more free form technical discussion forum rather than the current email system.
- On the other hand, another respondent simply said "Privacy is important "

2CV group (22)

Again, lots of answers like "yes" and "OK" along with "it seems good at the moment." There were also a couple of "that would be useful" answers indicating that perhaps some members don't feel fully at home in the club. One member from SA wrote "get that through local club CCSA" indicating that he might have other reasons for being a member of CCOCA.

More concrete suggestions and requests included:

- Yes please specific to Lomax assembly and maintenance
- Can't we save Aussie Frogs somehow
- Particularly GS. I love looking at photos
- ... the use of social media to connect with others
- As a country member, it would assist if help could be provided from a member in close proximity
- Would be good to have a 2CV subset of members like CCCV had before CCOCA existed. There was once upon a time a listing of members and cars/contacts. Is it at all possible that that might be re-instated? Is this seen nowadays as a breach of privacy and not PC?

D group (14)

Mostly the same sentiments expressed by respondents (yes, agree, OK, good idea, etc.)

More concrete suggestions and requests included:

- Create a forum for CCOCA to discuss technical issues about their Citroen
- Always a must, I think we do this now but there may be ways to improve it
- Register of expert owners willing/able to provide advice for particular models

C2 – C6 group (6)

Nothing to add beyond things already raised in sections above.

Rear wheel drive Citroen and Amilcar group (4)

There were only four respondents. Two said "yes" and one said "would be helpful"

The response which had a bit more thought behind it was:

• A good idea and should be both national and international

All other models (7)

The majority of comments were "yes", "YES" and "essential."

The one different request from anything previously mentioned was:

• "With a CX we need this facility"

2. Supply of new spare parts via the club? (Include time from order to delivery, pricing, general assistance, and other considerations in your response).

Traction Avant group (23)

Overwhelmingly, comments were very positive, including:

- Very good
- This has been terrific
- Lance is great, so too Rob
- Lance Wearne does a fantastic job
- Spare parts is a valuable service provided by the club
- Wonderful
- Yes, very important to me
- My experience with the current set up is very positive
- Currently a great job being done
- This is an invaluable resource

Suggestions and other comments included:

- Club catering for parts is so much work for the member looking after it, Club might be better to just looking at making special parts not readily available? (*This comment was from a member who also has later models of Citroen. He also has been or still is a Citroen parts dealer*).
- Supply a list of general service parts that can be bought from auto suppliers in Australia. (*Member has several models of Citroen, so comment is not necessarily applicable to TA*).
- Would be good to have an online list of what is available.
- Maybe some more regular consumables such as bulbs and headlights etc. for 6V and 12V cars
- Supply a list of general service parts that can be bought from auto suppliers in Australia

A couple of other comments which indicate that maybe not all members understand what the club offers:

- Yes for the hard to get parts. Also would keep the price reasonable due to established contacts overseas
- Would be helpful

One person wrote that they use the club's spares facility infrequently, and use TOC as their principal supplier. (I think that member had an unsatisfactory experience some years ago. You can't please everyone).

2CV group (21)

Given that we don't offer a spares facility for 2CVs, there were some comments which are a bit confusing, and maybe they apply to other types of vehicles owned by those members (yes, no, yes please and OK.)

More concrete comments and suggestions not already made in the Traction group included:

- Yes. If they can hold hard to find parts. (*This member also has other Citroens, including an SM*)
- It would be great to have a yearly request and delivery of parts from OS for all members ... this way the cost of freight could be shared amongst us?
- Certainly appreciated, however difficult to source parts for '59 2CV. Probably easier just to order direct from Burton, etc.
- Expanding spares function to assist with supply of 2CV parts would be desirable
- Supply of new spare parts from the club would be good, at the moment I purchase through De Franzose or Burtons.
- Would be useful
- Yes, I think this would be a great idea.
- Brilliant idea. There is a bloke in Adelaide.. Rolf from Mr Citroen. He has been very helpful but parts through the club would also be great.
- Spare parts ordered from overseas attract substantial freight costs so local supply could result in cheaper costs.
- Excellent
- Some local (Australian) owners have taken it on themselves to buy some extra stock. Could this be advertised to "bulk buy" to spread the transport cost? There needs to be more of this co-operative purchasing behaviour provided it is done with goodwill. I'm thinking here of body panels made overseas.

Less enthusiastic responses included:

- Available through Rolf in SA
- Most members have access to parts for GS's and 2CV's on the internet, overseas suppliers provide a good service. I feel that CCOCA is providing a great service for Traction and possibly D Series. (*The member doesn't own either TA or D*).
- Not vital for me as the internet has opened a very large door to accessibility of parts and I am well into using this. Franzose, Burton and MCC have been particularly helpful. Freight costs are with care of course but delivery times have been excellent probably no more than 7-10 days from order

D group (13)

Again, several responses like yes, no and OK.

Suggestions and comments included:

- Agree. Could mesh with used parts (5)
- Yes. If they can hold hard to find parts.
- Spare parts ordered from overseas attract substantial freight costs so local supply could result in cheaper costs.
- Currently I am getting any parts from Citroen classics in the UK part prices OK freight prices disgusting

From a small number of responses, there was a significant number of negative or luke-warm comments.

• This is always dependant on having a willing member to perform these duties

- D parts are too numerous to be considered.
- Not likely to be viable given many internet options, unless for rare parts or unique remakes of unavailable items
- Club catering for parts is so much work for the member looking after it, Club might be better to just looking at making special parts not readily available?
- A good idea but who has the time to offer such a service??

C group (5)

Every C-series owner who offered suggestions to this question also owns one or more other models, so it is hard to tease out if their answers apply to C-series. Here are two of five answers which indicate preferred approaches.

- Available through Rolf in SA
- Not likely to be viable given many internet options, unless for rare parts or unique remakes of unavailable items

Rear wheel drive group (4)

Other than "yes":

- Another good idea
- Would be helpful

All other groups combined (6)

The only respondent who fitted exclusively into this group said:

• Not a high priority

3. Information on parts suppliers, so you can purchase them yourself?

Traction Avant group (24)

Comments and suggestions can be grouped several ways:

Those who rely on the club's parts system

- Happy to go through Lance. He knows what's what.
- Haven't tried as there is no need. Completely satisfied with Lance
- Not interested

A majority of respondents who might prefer to be more self-sufficient:

- This is an area that can be explored as more people are computer competent. Maybe a data base could be compiled with suppliers along with people who use them, quality of service, price, etc. may be listed as a guide for other members.
- The way to go?
- Worth considering
- Provide links to their sites on our website

plus a range of comments such as yes, good idea, yes please, would be helpful, very helpful, vital, good, sure and yes, very important to me.

It is clear that some members don't know about many of the European suppliers:

- Yes that would be good particularly for new comers. I know of CAS, PAT2D, WHOSPERFORMANCE, RENEL, JOSE Franssen, FRANZOSE
- Haven't seen much

2CV group (20)

14 out of 22 responses were along the lines of yes, good idea and would be good.

Other comments included:

- Already know them
- This can get personal likes and dislikes.
- Oz available equivalents would be nice to know
- This would be very useful, especially for the 2CV
- If there are there suppliers, it would be good to have access to these.
- Maybe for locally (Australia wide) made parts such as King pin sizes for 2CVs?

D group (13)

Most of the 14 respondents answered with yes, agree or OK

Suggestions included:

- A regularly updated list on the club website re parts suppliers both in Australia and abroad
- Maybe a data base could be compiled with suppliers along with people who use them. Quality of service, price, etc. may be listed as a guide for other members.
- Recommended suppliers would be useful

- Would be of assistance especially those in Aust.
- Yes, Maybe happy to go through the club

plus the member with cars in several groups who answered "The way to go?"

C group (6)

Nothing to add beyond things already listed in the D and 2CV groups

Rear wheel drive and Amilcar group (4)

The only suggestion beyond things like "vital" "yes" and "would be helpful" was a comment that information on suppliers would be useful if updated regularly.

All other groups combined (6)

There is general interest in knowing who suppliers are, including the following responses:

- Very much required
- Recommended suppliers would be useful
- Vital
- Yes Please

along with the caveat that there can be personal likes and dislikes.

4. Suggestions from other members on reputable service providers (mechanics, panel beaters, auto electricians, etc.)?

Traction Avant group (26)

Apart from the yes, good, yes please, and useful types of answers:

- This would be useful! Include machinists and welders in this category. Not all of us have the equipment, and can't justify buying it and learning to use it
- Locally, members should give their recommendations, another list of info for the website.
- Can't help mine is taking forever
- Extremely helpful, especially to someone like me who lives in the country, where most mechanics have never seen a Light 15.
- Insurance brokers particularly for older vehicles
- Yes getting hold of Elliot from Ted was a godsend!! But you may want to ask them if they want to be listed.
- This would be useful for us not so mechanically minded
- OK but not as important as those above (referring to the spares questions)

2CV group (23)

In addition to comments made by the Traction Avant group:

- With the demise of classic Citroen mechanics, it is becoming a problem to members.
- Yes, any strange little garagistes in Perth?
- Yes if in Greater Sydney too
- I think this is really important. A recommended list of all sorts of specialists for Citroëns.
- Been disappointed with Cars of France so interested in an alternative
- Reputable mechanics etc. would assist as transport of a vehicle 600ks is costly and would be disappointing if the vehicle was not properly attended to.
- That would good considering the thinness of 2CV panel work.

D group (14)

In addition to previous sections

- Would be helpful in list form
- A regularly updated list of services in every state and territory of Australia who have experience on working on Citroen
- Yes a must with a listing of the service providers

plus a little bit of doubt from one respondent who wrote "maybe"

C group (6)

All comments from this group already covered above.

Rear wheel drive and Amilcar group (4)

Two additional members not already covered in previous groups said "yes" and "why not"

All other Citroens (6)

All comments from this group already covered above.

5. Used parts available from other members (parts not necessarily advertised, but which might be made available to other members if asked)?

Traction Avant group (25)

There were lots of responses such as yes, absolutely, good idea and very important. In addition to those:

- It would be useful to know who to ask when looking for parts which aren't sold by the usual vendors of new parts.
- I think Bruce does an excellent job of this already, personally I have had some amazing results and often recommend the use of it to other
- Yes I feel there is a tendency of people hanging onto bits for years when others could be using them to get cars onto the road
- Always handy again I am sure there would be some way for this to be web-hosted, assuming members are up to using it.

2CV group (21)

Similar responses to the Traction Avant group with lots of yes and good idea answers. Just a hint of doubt with a couple of responses:

- Possible although I cannot think of what I would want secondhand.
- Car boot sales swap meets and club auctions are a good thing for that.
- Worth encouraging CCOCA members to use the site to move on old, NOS or superfluous bits
- I know a few people in Australia who are having tools made for extremely reasonable prices. They would be a very useful contact if they were at all agreeable to interact with CCOCA.

D group (13)

Almost 100% yes types of answers, plus

- useful contacts a flyer with contacts and parts
- worth placing on website but needs maintaining for currency
- a good idea maybe members have a box of odds and ends that could be of use to others

C group (5)

Nothing additional to comments made in previous groups

Rear wheel drive and Amilcar group (4)

Apart from the yes and helpful responses:

• Good idea. Years ago it was mandatory for members of the VSCCV to offer cars and parts for sale to members for a month before offering them to others.

All other (6)

One additional comment to those already noted:

• Expand the classifieds in the magazine and on the web site

6. Loan of special tools?

Apart from starting to see some difference of opinion with this question, there are also some gaps in members' knowledge of what the club offers.

Traction group (24)

- So far, the mechanic has managed, but this is a good idea. Again, distance might be a factor for me.
- It would be good to know what the club has
- As a restorer this would be useful,
- This would be good and knowing what they are for also.
- Is there a "club library" for special tools?
- Good idea, but being in SA, would make this impracticable for me. Also leading tools is fraut with difficulties
- Not used but understand v good

On the other hand, some Traction owners said:

- Special tools on loan has been successful also
- I've borrowed tools from Lance, and that facility was invaluable.
- The club does thus well but could also include members who may be happy to share tools
- All manufactured in house.

And here are the opinions of some Traction owners on how tools should be managed:

- Yes Definitely, but with a surcharge on return
- Imperative. Need to have duplicates in Victoria as well to lower postage cost of heavy or bulky tools. Would be great to have a suspension balancing scales for light 15
- Club spares should look after these.

2CV group (18)

We don't have club tools for 2CV, as far as I know. The tone of the answers is somewhat different from those of the 2CV group. Apart from comments already noted above:

- Not sure what special tools are needed for old 2CV's
- Yes, but there is a need for a hefty deposit scheme to cover tools disappearing or broken.
- Maybe
- Would need a deposit system to ensure safe return
- Possible, but difficult from Vic to SA
- This is difficult from Perth but if other WA owners have any special tools they would loan / hire this would be good to know.
- Yes for king pins and rear swing arm. Is anyone making brake shoe alignment tools (Acadiane? 1mm different!!!))?

D group (12)

A few yes and one maybe answers, plus some more doubts beyond comments already covered:

- Useful but difficult to manage?
- Always a good idea for club members again another job for someone to administer
- Maybe but not at this stage (I live in Tasmania)

C group (4)

Nothing additional to previous comments

Rear wheel drive and Amilcar group (4)

The only additional comment was along the same theme as those concerned about damage:

• Useful. What it these special tools are returned damaged?

All other (5)

The only comment not previously noted was:

• Excellent (It is not clear if that means the current system is excellent or if the member thinks it is an excellent idea to introduce this service).

7. Technical assistance from members with appropriate expertise in restoration or maintenance, when requested?

Traction group (27)

Apart from yes, good, absolutely, yes please, great and very important, great idea, etc:

- Most comments were positive and reflect members' willingness to help others
- Wow. I had help from one member before he moved out of the area. It was lovely.
- It is very good, also Aussiefrogs
- The club is a wealth of knowledge with regard to technical advice
- Very helpful, especially given the eccentricities of Citroen engineering!
- As a restorer this would be useful,
- Good idea to have a brains trust for info. Could be also stored on web as contacts
- Yes Bruce and Peter Stringer great help
- Enjoy helping, and being helped.

There were some comments which indicated that knowing who to contact can be a problem

- Available, could have areas of expertise advertised
- It would be very helpful to know other members expertise, auto electricians or anyone that can do machining?
- It would be nice to know who in the club has expertise and is prepared to lend a hand or provide advice when struggling with a problem.
- Have had great support. Already, hardest part is knowing who you can call

And one comment which stood out on its own:

• Most car club members think they know everything, and show no respect for someone with years of professional experience.

2CV group (21)

Apart from comments already noted above, and excluding the yes answers:

- Definitely required.
- CCCV has a directory of members who are familiar with most Citroen models which is used by a lot of members. Especially new members who have just started in the margue.
- I have purchased seats from G Dennes and opened a little dialogue here which I am comfortable to use / develop further.
- Definitely would be useful
- Absolutely, a good idea.
- Being in a remote area it would be of assistance if those with expertise were prepared to travel to assist should the problem be unresolved.
- Good idea to have a brains trust for info. Could be also stored on web as contacts

- Great idea
- Could be useful. (This was from an interstate member who indicated in previous questions that he had no problems that required help).
- Group 2CV orgies are an excellent idea. You learn more than just Citroen from these interactions. A tremendous help for all concerned including the dog!

D group (14)

- One on one support would be useful
- This is a subject becoming more difficult each year, as people with experience disappear. The club could organise classes on vehicles but if the attendees have no basic knowledge it is really time wasted. A D model for instance is not like restoring any other car. As a mechanic I sometimes shudder at what I see some people attempting but I do try to steer members in the right direction.
- Again this would be so very helpful to members also Aussie Frogs to cease from January 2022 food for thought

C group (5)

• A useful consideration

Rear wheel drive and Amilcar group (4)

One interesting response:

• Another good idea as long as cheque-book restorers are excluded.

All other group (6)

One additional interesting suggestion:

• Having "Model" specialists listed would be useful

8. Technical information, such as articles on the club's web site, workshop manuals, parts manuals, etc.?

Traction Avant group (25)

Favourable comments included:

- Good on-line availability
- Web site content is good.
- The data base on the club website is a vast improvement on what it has been in the past, the more we can keep in that type of format the better.
- I have had a good experience with the club regarding manuals and tech tips and the like
- Educative
- You can't have too much info as long as it's accessible
- Yes, but they have to be vetted so they are correct? (*That was from the member who submitted the "club members think they know everything comment in question 7*).
- Good to have them all in one place. As you know searching the net you are able to find anything.
- Good idea. Over the years I have read many articles both in CCOCA mag and overseas club mags great idea to have access to this information for each model
- Good as it is now

And one member has had a problem and lost a lot of information!

• Hard drive failure will increase club site usage.

2CV group (20)

Some compliments not previously noted:

- CCOCA website has already supplied much thru particularly G Dennes contributions but happy for any more
- The website technical section is great as you can see videos of methods used to repair the car (*I think he means the CCCV web site*).
- Yes. The Club libraries are a great source of information and putting that on the website is also helpful

Plus:

• This would be good as a "package/show bag" for new members/owners.

D group (13)

One additional comment which seems to indicate we are heading in the right direction:

• Yes, but I think some of this is already there?

C group (5)

Nothing to add

Rear wheel drive and Amilcar group (4)

One additional suggestion

• Good idea including reprints from contemporary sources if available.

All other group (6)

- Much appreciated
- Links to workshop manuals and other downloads via the web site would be very useful

11. Other comments, suggestions, etc.

Traction Avant group (21)

Some additional suggestions:

- Make your surveys more readable (I have called this member, and they can't recall why they wrote that).
- Overall I believe the club is improving on all of these items, untrained people working on cars can always lead to problems, yet some people can have a very good understanding. Perhaps we could form a group from qualified members in the club to conduct a course or compile some articles regarding basic engineering, laws, some specific model information, etc., as it applies to motor vehicles, this could be sent to each member electronically as holding a course would limit it's attendance to local members only.
- Where how to find decent mechanics
- Maybe we could have a maintenance day where more experienced members could take us through basic maintenance or provide trouble shooting a sort of bring your car along function.
- Valuation
- Make workshop manuals in PDF available from the website to download (They are)!
- Suggest following Volvo club structure and recombine.
- As we are a national club we should put a little more focus on the state chapters if feasible?

And some compliments:

- Really appreciate the members who volunteer to keep the club running. Well done!
- Member of three clubs Citroen club is far ahead of any of the other clubs.
- Good club
- Thanks for the opportunity
- Great club helping others
- At the moment, happy with how things are.
- Keep up the good work :)
- I enjoy the club members company and have made some great friends in this club
- A great Club and proud to be a member. Wish I was in Victoria to be able to be involved in your many activities!
- Good job.

2CV group (17)

Some suggestions and comments:

- All these above suggestions would be great
- I am keen to join events but difficult due to time taken to get there. More events down past Geelong or on Mornington Peninsula would allow me to participate.
- No more yet but you might have lifted the lid on Pandora's Box so be interesting to see the results
- Any new members should be put in contact with other members in the locality. There are a number of 2CV owners in Melbourne (for example) that I have accosted who have no idea

that CCOCA even exists. That's not good for us as we need to increase our membership numbers to expand the CCOCA family.

And some compliments:

- All needs are being met. A very satisfied member.
- Graeme Dennes has written some wonderful articles on aspects of maintaining 2cvs.
- Keep up the great work. CCOCA is a wonderful club
- All OK.I have received excellent assistance from Dave Rogers via phone when restoring my 2cv
- Happy with magazine & events (despite Covid) Thanks

D group (10)

An additional suggestion:

• To develop more interest, create social media content that can be uploaded on platforms like Instagram, Facebook. This may generate more members joining the club.

And some more compliments:

- Doing a great job
- Good job.
- To me, all seems to running along ok
- Club already provides many useful services to members

C group (4)

All comments have been noted in previous sections

Rear wheel drive and Amilcar group (4)

• Make a list of current and past publications that have something to do with the marque or biographies of those involved and or contemporary

All other (2)

- Are you considering an updated members booklet?
- All these suggestions are great